

# How we handle COVID-19

**We act on the basis of the national board of health and welfare's recommendations as well as other Swedish authorities and experts who keep us informed about the situation regarding COVID-19**

The safety of our guests is the most important thing for us and we take this situation very seriously. We act on the basis of the authorities' directives and keep us constantly updated on the current situation and how it develops. We will be open as planned but to minimize the risk of the infection spreading and to ensure a pleasant and safe stay with us at Ingestrands Camping, we have taken the following measures.

## Camping & cottage

- Mainly you live with us in camper van, caravan or tent. We think that if you come with your own accommodation, you can control your local environment and feel as safe here as at home.
- If you rent a cottage, you have your own living space with a patio and a lot of air around you. We always check and clean the houses between each guests and try as far as possible to leave the cottages empty between bookings, so you can feel safe.
- In our cabins we will in addition to the usual cleaning now also disinfect all surfaces at every cleaning time.

## Service buildings

- In our service buildings, soap/hand liquor is always available so that you as a guest can wash your hands frequently to avoid the spread of infection.
- We have expanded our cleaning routines and will in addition to the regular cleaning also disinfect handles and buttons, in short, all places where you hold or press to prevent the spread of infection.

## Shop & Reception

- We have signs about keeping distance and the importance of careful hand hygiene.
- We have put up foreclosure signs and in our reception there is hand sanitizer both at the entrance and at our card terminal.
- Our staff are well informed about the situation.

## Cancellation

- Cancellation is done without extra fee.